



EXCLUSIVE 5 YEARS WARRANTY

Should any LED bulbs and lighting from JQ Green America, INC other than the "G4, Wedge, Bayonet based Landscape Series" (see below) fail to operate properly for any reason, return the item freight-paid to JQ Green America, INC. Once received, we will repair and/or replace the product at no charge. This warranty covers accidental damage under normal usage. Intentional misuse, vandalism or gross neglect shall void all warranties. Products damaged due to accident will incur return shipping charges. Special Orders are not covered.

The "G4, Wedge, Bayonet based Landscape Series" carries a 5 years Repair or Replacement warranty on all bulbs and lighting which protects against, LEDs source failure, breakage, material and manufacturing defects. Special Orders are not covered.

*Effective January 2017 any components internal to luminaires with an LED light source shall be warranted for 5 years from the original date of purchase. This written warranty supersedes any other warranty expressed or implied and may not be verbally amended. Coverage applies to all standard catalog items. Special Order will incur additional cost.

To make a claim:

Contact us at: 760-300-9233 or e-mail us at: sales@jqamerica.com.

Please adequately package the product to prevent further damage. Clearly indicate the assigned RGA number on the outside of the package and send to: JQ Green America, INC, 1273 Linda Vista Drive, San Marcos, CA 92078. Your product will be, at our discretion, repaired or replaced and promptly returned to you via common carrier.

DESIGN AND DISTRIBUTE IN THE USA

JQ Green America, INC Support: 760-300-9233

JQ Green America, INC , 1273 Linda Vista Drive, San Marcos, CA 92078